

# 2023 AAHA TECHNICIAN UTILIZATION GUIDELINES

CREDENTIALLED TECHNICIANS CAN, AND WANT TO, BE DOING MORE.

So what does optimal utilization look like?

- Creating training and development programs
- Clearly defining team roles and responsibilities
- Implementing SOPs for greater utilization
- Having frank and open conversations about overcoming barriers to change
- Learning about credentialed veterinary technicians' scope of practice and what tasks they can legally perform
- Building a workplace culture of trust and psychological safety
- Shifting perspectives to a team-centric model, where everyone feels empowered to reach their highest potential



CREDENTIALLED VETERINARY TECHNICIANS ARE HIGHLY SKILLED PROFESSIONALS WHO:

- ✓ Trained and studied hard
- ✓ Passed a rigorous national examination



ARE YOU LEAVING CREDENTIALLED VETERINARY TECHNICIANS ON THE BENCH WHEN THEY COULD BE STAR PLAYERS?

CREDENTIALLED VETERINARY TECHNICIANS ARE A VALUABLE RESOURCE FOR A VETERINARY PRACTICE...



OPTIMAL UTILIZATION OF CREDENTIALLED VETERINARY TECHNICIANS BENEFITS THE ENTIRE VETERINARY TEAM BY:

- ✓ Supporting professional longevity
- ✓ Creating mutual trust and collaboration
- ✓ Improving patient care, and
- ✓ Increasing financial sustainability



...YET, THEY ARE OFTEN IN JOBS THAT PREVENT THEM FROM FULLY USING ALL OF THEIR TRAINING, SKILLS, AND EDUCATION



THE 2023 AAHA TECHNICIAN UTILIZATION GUIDELINES OUTLINE THE STEPS YOU CAN TAKE RIGHT NOW TO IMPROVE CREDENTIALLED VETERINARY TECHNICIAN UTILIZATION IN YOUR PRACTICE. GO TO [AAHA.ORG/TECHNICIAN-UTILIZATION](https://www.aaahq.org/technician-utilization) TO LEARN MORE.