

TABLE 7.1
Benefits of Teleconsultation

Enhanced patient care through access to specialized expertise
Timely advice and guidance for complex cases
Reduced need for referrals, saving time and travel costs for clients
Continuity of care within the primary care veterinarian's practice
Professional development opportunities for primary care veterinarians
Improved client satisfaction and loyalty
Increased efficiency in diagnosis & treatment planning
Expansion of service offerings within the practice, leading to potential revenue growth
Facilitation of interdisciplinary approaches to patient management, ensuring comprehensive care
Greater collaboration between specialists and primary care veterinarians that fosters mutual learning and skill enhancement

The 2025 AAHA Referral Guidelines are available at aaha.org/referral.

These guidelines were prepared by a Task Force of experts convened by the American Animal Hospital Association (AAHA) and were subjected to a formal peer-review process. This document is intended as a guideline only, not an AAHA standard of care. These guidelines and recommendations should not be construed as dictating an exclusive protocol, course of treatment, or procedure. Variations in practice may be warranted based on the needs of the individual patient, resources, and limitations unique to each individual practice setting. ©2025 AAHA.

